

INTERN

ROLE DESCRIPTION

MINISTRY TEAM: INFORMATION TECHNOLOGY/TECH SUPPORT
CAMPUS OR MINISTRY TEAM: CENTRAL

MINISTRY EXPERIENCE SUMMARY

The I.T. Intern will serve on the Central Support Ministry Services Team supporting our mission to introduce people to Jesus and the life-changing adventure with him. They will have the opportunity to gain experience in the I.T. department of the church focusing around end-user support, equipment repairs, and understanding how to best utilize technology to equip others to do ministry. Experience may also include software level support for database systems, websites, networking, system imaging and deployment, etc. This role may also work with other teams such as Facilities or Production.

MINISTRY EXPERIENCES:

- Attend all-staff meetings
- Gain a full understanding of these areas and execute per your supervisor's guidance:
 - o Support Tickets (customer support)
 - o Equipment Repair (desktops, laptops, printers)
 - o Web and Cloud hosting (Microsoft Azure VM and SQL environment, WordPress, and more)
 - o Equipment Imaging and Deployment (Mosyle MDM)
 - o Networking Basics (cabling, IP addressing, Wi-Fi)
 - o Classroom Audio/Video/Lighting equipment
- Self-Complete a Project by the end of the internship (equipment upgrade, system migration, etc.)
- Complete all requirements of the Internship Program
- Complete any additional requirements assigned by the Supervisor or Internship Director